

During these most unprecedented times and with the uncertainty of the Coronavirus (COVID-19), there is one thing we are certain of at Association|One; we are committed to providing consistent service to the communities we support and staying true to our service mission.

We, as a country, have risen to face numerous challenges in the past and we will face this challenge no differently. Association|One is rising to meet this challenge and remains focused on meeting our company values. We are confident that our Team's drive, perseverance and dedication will help carry us forward and through these times of uncertainty. We remain greatly confident that we will conquer this challenge, be stronger individuals, more united as a whole, and set a new standard for the way the industry operates.

We are here for you. Our entire team remains committed to meeting the needs of our communities and are continuously adapting to the fluid state of the situation and staying abreast of recommendations issued by the World Health Federal Organization, the Center for Disease Control, and Federal, State, Local and Municipal Governments.

With our advanced business practices and systems in place, we are ready to leverage our online tools for resident interactions, as well as association related requests. We are also ready with virtual workspaces for a range of business functions. Our staff continues to perform in safe workspaces and are actively practicing social distancing.

As you know, the situation is fluid and will vary from community to community. We will do everything we can to be of assistance to you, the association and keep you up updated on important news, while we continue to keep our staff safe and secure.

Wishing you wellness and safety during this time.

Sincerely,

Management and Staff